

Cloud-based Business Management Solution for Medical Device Manufacturers

JiwaMed is a comprehensive business management solution by Annata, developed specifically for medical device manufacturers who are looking to start their journey of digitization.

Built on top of Microsoft Dynamics 365 together with Annata's years of industrial experience, the JiwaMed business management solution intuitively and thoroughly covers all the key business process and manages devices' lifecycles from cradle-to-grave. Built with an industry-specific focus, JiwaMed allows medical device manufacturers to embrace digital transformation to achieve greater productivity, agility, and efficiency.

Key Highlights

Single Business Platform

The JiwaMed solution integrates well with various manufacturing software's, legacy systems and backend systems which acts as a single point visibility.

UDI Compliance Management

Maintain UDI compliance with a specialized medical device management module that allows manufacturers to monitor the device's lifespan.

End-to-end Capabilities

JiwaMed's comprehensive management solution not only supports the business processes in manufacturing but also in aftermarket capabilities such as complain management, servicing, warranty claims and many more.

Power Apps

A low-code power platform that features various connectors, apps, services, and a data platform so manufacturers can develop their own customized applications in accordance with their needs 10 times faster than before.



Benefits

Industry Specific

Built to deliver industry-specific functionality for medical device related organizations. Enjoy benefits of best practices and "out of the box" device features.

Cloud Based

Highly secured and scalable Cloud-based solution that will enable customers to save money by reducing the IT burden and hardware maintenance.

Actionable Insights

Actionable insights improve business performance and drives business by providing business critical insights for quicker analysis and decision making.

Rich User Experience

Quickly and easily access your ERP solution through desktop or mobile web browser. Ability to personalize your user screens without the need of programming skills.

Workspaces

Role-based workspaces provide users with complete tools and information needed to perform their role efficiently.

Choice & Flexibility

A365 excels in its ability to deliver an intuitive solution built around your company's unique needs. Choose how you would like to deploy either in the Cloud, on-premises or Hybrid (Legacy systems + Cloud)

Core Functionalities

Manufacturing

Explore New Opportunities

By utilizing the data from the medical device, manufacturers able to know how the device is being used and what the end customers need. These data will be vital for research and development of the products and to improve the devices' performance also leads to new business opportunities such personalized service.

IoT and ML powered Technology

Internet of things (IoT), Artificial Intelligence (AI) and Machine Learning (ML) offers manufacturers the opportunity to constantly monitor metrics like performances and customer satisfactions, further by analyzing various data such as suppliers' data, internal manufacturing data, logistics data, customers data, end-users' data and in turn adjust their operations based on the new insights with business intelligence reporting.

Complaint Handling

Manage and maintain compliance and investigation records and enable quick resolution by corrective and preventive action (CAPA).

Operational Visibility

Provides various features such as finance and accounting which work in unison with supply chain management that gives a full operation visibility.

Efficient Asset Management

Offers efficient asset management with predictive analytics to determine maintenance needs and prevent downtime including preventive and predictive maintenance for the machines and equipment.

UDI Compliance Management

Maintain UDI compliance with a specialized medical device management module that allows manufacturers to track the device's lifecycle.

End to End Inventory Traceability

Allows companies to control inventory, forecast future need for raw materials and planning among the subsidiaries. Also provides inbound and outbound inventory operation information and accurate view of warehouse utilizing business intelligence tools.

Sales & Distribution

Full Traceability

Ability to perform full traceability from procurement to manufacturing of devices providing with complete forward and backward tracking capabilities.

Device Configuration

Accelerate sales with the ability to provide device customizations and aftermarket engineering.

Financial Management

Manage the payment of vendors and suppliers and track down financial offers to customers in a single solution.

Inspections

Provides the platform to perform predelivery inspections and arrival inspections on medical device ensure the quality.

Sales & Marketing

Manage various activities on marketing and sales in one platform. Facilitates marketplace analysis, marketing plan, marketing campaign, sales quotations, sales order, sales agreements, and invoice customers.

Spare Parts Management

In addition to the storage management features, the manufacturers spare parts catalog integration together with additional functions specially designed to improve parts handling.

After Market Service

Recall Management

Serial and lot numbers provides complete visibility to recall device along with periodic track and respond to customers.

Work Order Management

Allows manufacturers to service the medical device more efficiently by managing the spare part and technicians clock in and clock out entries with accurately invoicing the work order to the customers.

Leverage on Pay-Per-Use

JiwaMed provides the ability to charge the medical device operators based on the actual usage of the device using real data from the device.

Warranty Management

Efficiently manage and track standard warranties, warranty terms, warranty periods and extended warranties to increase customer satisfaction for warranty claim and reimbursement. Also provides capabilities to monitor warranty claims and validate warranty performance metrics using tools.

Exploring new business stream

Provide a complete technological platform that enables manufacturers to exploring new business model, medical device as a service which allows renting the medical device to the end customers and charging them by usage of device.



Annata works closely with Microsoft on bringing modern business applications to the Automotive, Equipment and Healthcare industry to help organizations meet current business challenges and take advantage of new opportunities in the market.

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